To: Mark Ashby

This letter signifies that the contract signed between yourself and Staggs Excavating, LLC, dated July 30, 2024, has been completed. This also signifies that you have made full payment of the contracted amount.

This has taken a long time to come to fruition, thanks to the State Health Department (Rick Hertges), but it is finally done and working. Please read all of the bullet points below, sign and return to me to state that you acknowledge these items.

- Blue Ridge Environmental will handle any warranty or maintenance as agreed upon between you and them. If there is any issue, other than ground work, pertaining to the Jet AS400 HAU system, Infiltrator pump tank or sump pump, please contact them. You may contact me if you want but please know that I will not service these systems listed here without communication from Blue Ridge Environmental.
- Anytime you have your tanks pumped, it should be done during a dry season and should be immediately refilled. These tanks are plastic and with the water table high in this area, that tanks could float.
- The field bed, where the eljen system is located, should not be ran over by any vehicles or heavy equipment. Lawnmowers are ok but not until that ground settles and packs itself.
- You should continue to water the grass where I have thrown grass seed.
- I pointed out and will mention here that the gutters on your house need attention. Drain lines should be run from your downspouts to the small stream. There is a lot of rain water that is running off your roof and onto the ground which is running into the tank. This could overload the system and cause premature failure of the sump pump located in the pump tank as well as overload the Eljen system.
- It was noted that there was grease in the septic tank when installation was made and the grease could cause premature failure of the HAU. It is your responsibility to keep all grease out of the septic system.

I want to thank you again for your patience over the past year. It has been a long, tough road with many phone calls and traveling to get this accomplished. If you ever have any questions, please do not hesitate to call, email or text to ask me.

Thank you,

Charles Staggs, Owner/operator
Staggs Excavating, LLC

By signing this you agree that you have read and understand this letter

Mark Ashby, homeowner